

Hello,

Thank you for giving me the opportunity to speak with you at the Conference. This e-mail is to follow-up on our conversation. Please call me if you have any questions about any of my responses. Hopefully I have covered all the items that I needed to address but if you feel I left something out please give me a call and I will follow-up with an additional e-mail if necessary.

Question:

What is the status of the RBS device?

Answer:

This device, along with the Trident ribbon, have run into bulk production snags on the manufacturer's part (the Aux Center, run by Marty Phillips on behalf of CGAuxA, Inc, works production contracts for items like these) - this had already been the case for a couple of months when as of NACON, Marty figured that it would be another couple of months before we could have them in hand, so we're expecting them to be available for order in November - - hope that helps answer any questions.

Question:

If a Flotilla or a Division does not have a member that is qualified to run for election, call the DCP appoint someone and then ask for a waiver?

Answer:

The answer is NO! Following the conference there was an EXCOM meeting where this issue was discussed. All EXCOM members are in full agreement. If a Flotilla or a Division does not have members qualified to run for election then the elections should be postponed until there are members who are qualified to run. Incumbents will remain in their current positions until elections with qualified members can be held.

Question:

Is a written designation of signature required when the FC will be out of the area and the VFC needs to sign applications?

Answer:

An e-mail to Betty Kain stating that the FC will be out of the area for a specific period and the VFC will be signing for the FC is all that is needed. It is unfortunate but there have been cases where a VFC has submitted paperwork without the FC signature even though the FC was available. That is why the office asks that e-mails be sent to Betty Kain stating that the FC will be out of the area and that the VFC will be acting.

Question:

Is it possible to bring training to some of the more remote areas of the region?

Answer:

EXCOM is aware that it is difficult for some members to attend training because of distance. They will continue to look for remote training opportunities.

Question

Can the DIRAUX facilitate the completion of incorrect forms?

Answer:

The DIRAUX Office will to the best of their ability facilitate the completion of forms. Stumbling blocks that will impede this are forms with multiple mistakes or forms that are send in repeatedly with the same mistake.

Question:

If there is a problem with paperwork and it is bounced back to the Division or Flotilla can the DIRAUX clearly state why it is being bounced back?

Answer:

Yes we will do our best to be specific on why paperwork was returned. However if you are unclear as to the reason please give us a call and ask us. This will allow us to know where we need to be clearer on our directions.

Question:

If we submit e-mails and we don't get what we think is a timely response what course of action should we take.

Answer:

Send another e-mail copying the individual's supervisor and state in your e-mail that this is a second request for help/assistance/information/etc. CWO Phil Pinto should be copied on all second e-mails for Betty Kain, PO Scott Stein and PO Craig Kalucki. I should be copied on all second e-mails to CWO Pinto. If you do not get a response from me contact CWO Pinto to see if I am out of the office or call my phone.

Question:

Can DIRAUX provide benchmarks/standards/timeframes for when ID/exams should be processed?

Answer:

Two weeks. If you don't get a response within two weeks call the office or send an e-mail.

Question:

DCPs have sent e-mails to the office and never gotten a response? What can be done?

Answer:

There is one Division in which no one from my staff has ever received an e-mail. I will be contacting that DCP personally to make sure that he has the correct e-mail addresses for this office. Also you need to be aware that sometimes personal e-mails from DCPs and FCs are recognized by the system as junk mail and it is filtered out and we never receive it. So if you don't hear from us, please give us a call with specifics on when an e-mail was sent and by what provider.

Question:

Can we create different statuses for members such as Emeritus status?

Answer:

HQ frowns upon Regions coming up with different forms, certificates, etc. HQ is working very hard to have a standardize Auxiliary from Region to Region. If this is a point that you think is worthwhile, I recommend that you propose the idea up your Leadership Chain so that it can be presented to National.

Question:

An AuxData Report was distributed so members could determine incorrect/incomplete data. What is the status?

Answer:

No one in my office knew what I was talking about so I don't know if this was initiated by the DIRAUX or a member of District. Betty Kain will be following up with Joyce McGowan to find out more information. I will need to send a follow up e-mail regarding this issue.

Once again, thank you for giving me the opportunity to speak with you at the Conference. Please do not hesitate to call me if you have any questions about any of my responses.