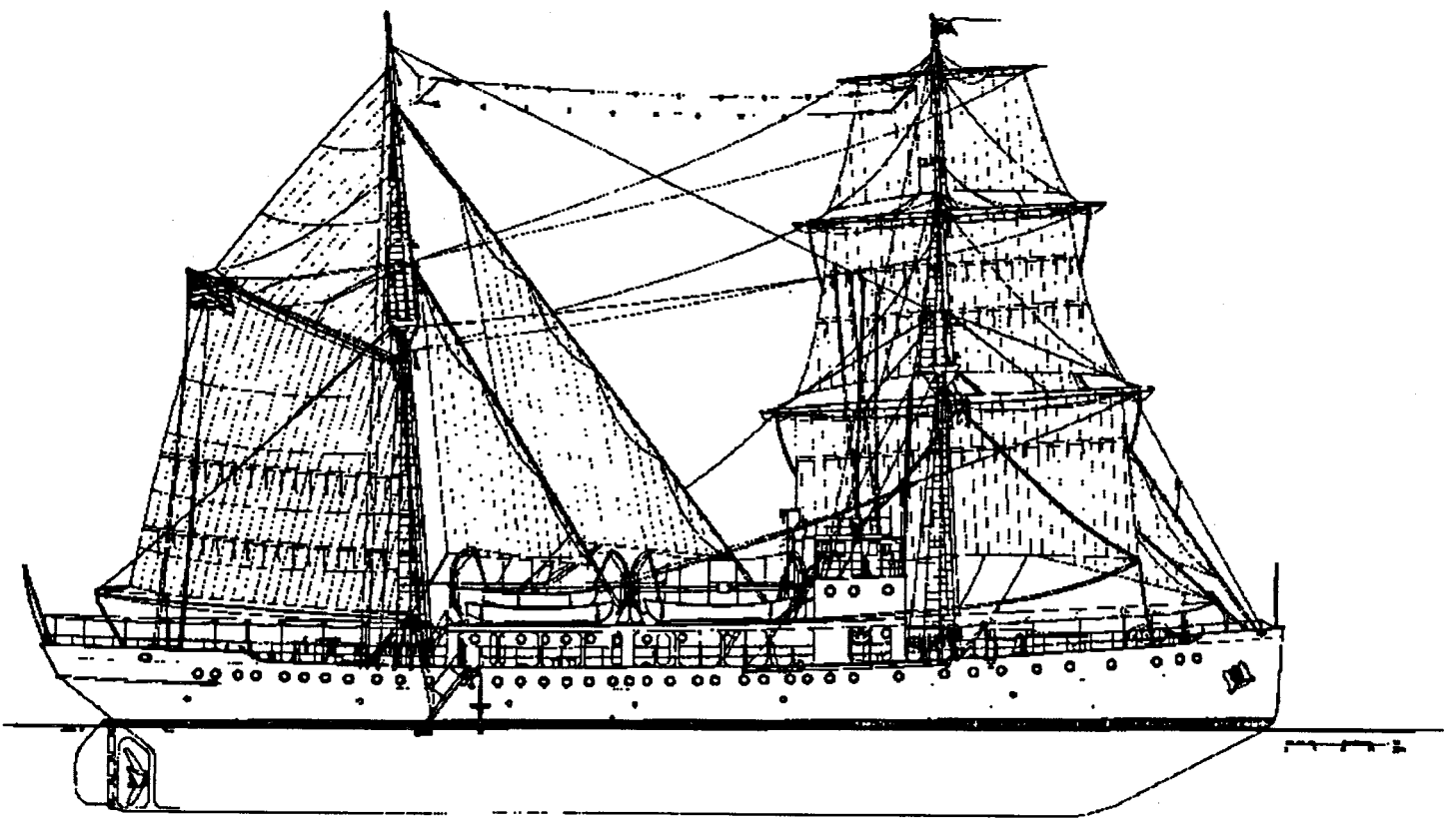


5NR

topside



**Vol. 94, No. 1
Spring 1994**



**U.S. Coast Guard Cutter
NORTHLAND
1927 - 1947**

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Attention Auxiliarists:

We are sorry we were unable to accommodate photos for this issue due to the limited amount of time available to meet the Conference deadline. However, we will be better organized for the next issue and will need your stories and photos.

We also want to hear your comments. Critiques, suggestions and distribution concerns should be addressed to the Editor.

Also, there has been some confusion with our mailing address. Please disregard any other addresses you may have for us and send your articles to the above P. O. Box address. This will ensure that your photos, disks and articles will be received in good condition.

REMINDER
Eastern Area Meeting (5NR)
26 March 1994

Base Group Cape May,
Officers Club
Cape May, NJ

1994



Spring Conference

Sheraton Inn, Cherry Hill

22, 23, 24 April

SPRING 1994

U. S. COAST GUARD

Commandant ADM J. William Kime
 Vice Commandant VADM R. T. Nelson
 Office of Navigation Safety and
 Waterway Services (G-N) RADM William Ecker
 Auxiliary, Boating, and Consumer Affairs Division
 (G-NABx) CAPT A. A. Sarra

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 Chief of Staff CAPT J. E. Schwartz
 Chief of Boating Safety Division CAPT R. J. Davison
 Director of Auxiliary (5NR) CDR Albert C. Muccilli
 Asst. Director of Auxiliary CW02 Kenneth M. Edwards

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 Rear Commodore Central (RCO-C) William E. Stumbers
 Rear Commodore West (RCO-W) Clyde E. College
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 President, Past Captains Association (PPCA) Robert L. Wecker

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Norbert Schneider (VCP)		
Dudley Gallup (DCP)	Division	II
Harold M. Ford (VCP)		
Harry H. Petersen (DCP)	Division	III
George R. Collins (VCP)		
Robert A. Charles (DCP)	Division	IV
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Robert Perrone, Sr. (VCP)		
Robert D. Sheetz (DCP)	Division	XIII
Ivan Levin (VCP)		
Henry L. Reeser (DCP)	Division	XIV
Kenneth M. Bashore (VCP)		
Charles L. Kates, Jr. (DCP)	Division	XV
David G. Edinger (VCP)		

U. S. C. G. AUXILIARY 5(NR)

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 Aide to the Commodore Lionel Crossman
 Parliamentarian PDCO John McIntosh
 Conference Coordinator Ira R. Dolich
 Assistant Conference Coordinator Arline L. Dolich

Aids to Navigation DSO-AN Andrew D. Ritzie
 ADSO-AN (C) Walton Porter
 ADSO-AN(E) Anthony H. Stanewich

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Communications DSO-CM Weldon M. Vogt
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 ADSO-IS William A. Gardner

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Materials DSO-MA Regina P. Stretch
 ADSO-MA Suzanne B. Wade

Member Resources DSO-MR James J. Dempster
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U. S. C. G. AUXILIARY 5(NR)

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 State of Delaware Liaison Walter J. Moulder
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 State of Pennsylvania Liaison George J. Smyth
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 U. S. Power Squadron William A. Gardner
 Uniform & Flag Etiquette PDCO William Dishert

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 L. Daniel Maxim

Auxiliary Management Information System (AUXMIS)
 Karen B. Nice

Boat Crew Qualification Program (BCQP)
 Lionel F. Crossman

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 (MUTT) Coordinators**

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 Central Area: Nicholas S. Matchica
 Western Area: Rodney M. Miller

**Coast Guard Search & Rescue Detachment
 (SARDET) Coordinators**

Fortescue Richard W. Nice
 Roosevelt Inlet Kenneth Steinman
 Townsends Inlet Donal W. Cardwell

**Aux Search & Rescue Detachment
 (AUXSARDET) Coordinators**

Bordentown, NJ Chester Klabbatz
 Bowers Beach, DE Robert Perrone, Sr.
 Wilmington, DE Paul D. Owens
 Long Level, PA Henry L. Reeser

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 PDCO William H. Dishert
 PDCO Robert L. Wecker
 PDCO Richard Rudabaugh

Awards Committee

Chairperson: PDCO John D. McIntosh
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Advisory Committee

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 PDCO William E. Pierce
 PDCO Richard Raudabaugh
 PDCO Robert A. Carson
 PDCO Robert L. Wecker
 PDCO William H. Dishert
 PDCO John D. McIntosh

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Chairperson: PDCO Richard Raudabaugh
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 Caroline K. Sweigart

Budget Committee

Chairperson: VCO Nancy K. Davis
 RCO (C) William E. Stumbers
 RCO (E) L. Daniel Maxim
 RCO (W) Clyde E. College
 Helen McCabe

Non-Voting Members:

Robert J. Perrone, Sr.
 Regina P. Stretch

TQM Committee

Chairperson: PDCO John D. McIntosh
 RCO (E) L. Daniel Maxim
 Ira R. Dolich
 John S. Tarbox

PAST CAPTAINS ASSOCIATION

President: PDCO Robert L. Wecker
Vice President (E) Andy Kratzer
Vice President (C) Walton E. Porter
Vice President (W) Lenore Roush

CHIEF BOATING SAFETY

**CAPTAIN R. J. DAVISON
 CHIEF OF BOATING SAFETY**

Congratulations to all newly elected officers, welcome back to those returning for another year of service, and a "tip of the hat" to all for doing such a fine job in 1993! You will do well in 1994. The Bridge is strong on leadership, knowledge, skills and enthusiasm, and I have found a similar situation at all levels during my recent travels to several change of watch ceremonies and the winter conference.

To all Auxiliary leadership, from the flotilla level on up, I encourage you to avoid a common tendency to do too much yourselves. An often heard response is "but it's easier to do it myself!" Yes, sometimes it is, and sometimes it may be necessary or appropriate to do it yourself. But, by allowing it to become a habit, you are risking long term success for short term results. Long term success means continued satisfaction among the membership, and members with good morals and a desire to continue with the organization, in spite of the long hours and hard work. It also means having individuals ready and able to take over when it is time for you to step down from your leadership position. Long term success comes from teamwork. To have teamwork you must first build a team. And, you can't build a team if you do it all yourself!

I'm looking forward, as I'm sure you are, to a prosperous 1994. True to tradition of making new year's resolutions, I have been focusing on planning and establishing goals for the Boating Safety program for 1994 (and beyond) for a couple of months now. Many of you have heard me talk about this. The Boating Safety Division staff (Mr. Steve Phillips, LCDR Will Dupriest and I) have zeroed in on one particular goal for the program - "To minimize loss of life and property" - and have identified three major objectives:

- 1) **Attack the leading cause of death in boating accidents - drowning;**
- 2) **Attack the leading causes of fatal accidents - improper boat handling, improper loading and hazardous environment; and**
- 3) **Attack the leading contributing factor to fatal accidents - drinking.**

We are currently talking to all organizations involved with recreational boating safety, encouraging their support and participation.

What we have been doing falls in the realm of strategic planning. Whether you become directly involved or not, you will likely be hearing more and more about planning, setting goals and measuring performance from the active duty side of the house as time goes on. Strategic planning in particular has been an important topic in the 5th District for at least three years now as well as at Coast Guard Headquarters, and Auxiliary leadership is beginning to take a closer look at it.

Although formal strategic planning has existed in the private sector for over 30 years (as I'm sure many of you who have worked at large companies know), its application in the public sector is relatively new.

I'll close for now by wishing all a prosperous new year! If you wish to know a little bit more about strategic planning, please read on!

R. J. Davison, Captain, USCG

STRATEGIC PLANNING

Strategic Planning¹ is the process by which the leaders of an organization envision its future and develop the necessary procedures and operations to achieve that future. This vision of the future state of the organization provides both the direction in which the organization would move and the energy to begin that move. The envisioning process is very different from long-range planning and it is more than attempting to anticipate the future and prepare accordingly. Envisioning involves a belief that aspects of the future can be influenced and changed by what one does now. Properly implemented, the strategic planning process can help the organization to do more than plan for the future; it can help the organization create its future.

Strategic planning, is based on the premise that it is the responsibility of top leaders to mold an organization's future to manage positive change. It focuses leaders on achieving an ideal vision for the future. (*What the organization should be and could be 10 to 20 years from now.*) Strategic plans are developed at the very highest management level and deployed throughout the organization. Top management explores and agrees on corporate values, mission, and strategies for major issues. The strategic direction should drive day to day decisions on behavior, acquisitions, and policy. Managing the strategic aspects of an organization's business should be the primary focus of top leadership while operational and tactical efforts can be delegated to managers.

The first step in forming a strategic plan is to determine the motivation for planning. Why are we doing it? Merely to satisfy higher-ups, because it's the "in" thing to do, or because we anticipate specific benefits? What are they? One of the primary reasons the Coast Guard is doing it is to be able to anticipate change and be prepared for it when it comes. We are in for change for the foreseeable future. In the worst case it comes away stronger and better able to meet our customer's needs.

¹Reverence: OPNAV Strategic Planning Model

R. J. Davison, Captain, USCG

DIRECTOR OF AUXILIARY

CDR ALBERT C. MUCCILLI

I hope that some of you are enjoying this winter wonderland that Mother Nature has thrust upon us. I for one find it quite difficult to get things done. Fortunately, it hasn't impacted the Changes of Watch in a major way. The ceremonies I have attended have been great and the fellowship has been outstanding. I feel all of you have a tremendously positive attitude and your leadership for this year is going to do an excellent job.

I think many of you are interested in the budget for the District this year. Essentially, even though I have taken a cut in the amount of money allocated for training, you will see little or no difference in the way the programs are funded. I have also been given a restriction on the amount of money I am authorized to spend for travel. Even though this will dictate closer scrutiny on my part, I think you will also see very little if any impact on the programs. I am unsure of what the future will bring in this area. My sources tell me there will be continued cuts in the coming years and that the Coast Guard will have to continually assess the way they are doing business. With all that you folks do for the Coast Guard, I would hope that the impact on your program will be minimized.

1994 is a year in which you are all being encouraged to recruit new members and to also retain them. With what I have seen in the last two years, the first part is easy. The retention portion is a little bit tougher and requires a good bit of effort from all of the members of the Flotilla. All of the growth in the program areas is predicated upon this continued increase in the number of active members. Otherwise, it would be grossly unfair to ask the same members to keep doing more and more every year. I encourage each of you to try to recruit a new members who is enthusiastic and excited to be a member of this great boating safety organization this year. Then make a concerted effort to encourage and nurture that person and get them active in one or more of the program areas.

*Remember - many hands make light work.
Keep having FUN.*

CDR Albert C. Muccilli

A boss drives.	A leader leads
A boss relies on authority.	A leader relies on cooperation
A boss says "I."	A leader says "We."
A boss creates fear.	A leader creates confidence.
A boss knows how.	A leader shows how.
A boss creates resentment.	A leader breeds enthusiasm.
A boss fixes blame.	A leader fixes mistakes.
A boss makes work drudgery.	A leader makes work interesting.

*Submitted by R. J. Davison Captain, USCG
Source unknown*

Commandant Presents Coast Guard Unit Commendation



To The United States Coast Guard Auxiliary

1 September 1993

The Commandant of the Coast Guard takes great pleasure in presenting the Coast Guard Unit Commendation to the United States Coast Guard Auxiliary for service as set forth in the following:

CITATION:

"For exceptionally meritorious service during the period of October 1991 through November 1992 while engaged in several massive operations that together involved the entire service in selfless acts of humanitarian assistance far beyond the call of duty.

During this fourteen-month period, the Coast Guard Auxiliary responded with an outpouring of humanitarian assistance for a sequence of natural disasters that included Hurricanes Andrew and Iniki, Typhoon Omar, and instances of serious flooding. In each case, the Auxiliary acted immediately to save lives, alleviate suffering and assist the victims in countless ways. At the same time, the Auxiliary continued to respond to tens of thousands of calls for assistance, save millions of dollars in property, and promote safety in the maritime environment.

Virtually every facet of the Auxiliary, every member and every unit, were challenged in one way or another by these operations. Shoulder to shoulder with those at sea and in the air, so many others discharged ably the myriad administrative and technical jobs that kept the Auxiliary at its peak of efficiency so necessary to keep the organization operational.

Your enormous outpouring of humanitarian assistance was the instinctive response of a magnificent team. Your success is driven by an ethos of professionalism that is bolstered by a proud tradition of heroism and compassion. Never was your motto, A Proud Tradition - A Worth Mission, more richly deserved. The men and women of the United States Coast Guard Auxiliary reflect profound credit upon the United States of America. Your performance during this period is in keeping the highest traditions of the United States Coast Guard."

J. W. Kime
Admiral, U. S. Coast Guard
Commandant

The above letter from Admiral Kime appeared in
"The Mainstream", U. S. Coast Guard Auxiliary 9CR
Winter 1993 - Vol. XIII, No. 4

*Submitted by
Annette R. Keating, DSO-PB, 5NR*

DISTRICT COMMODORE

EDWARD W. REARICK, JR., DCO, 5NR

Rewarding the Unsung Heroes

Like Motherhood and Apple Pie, Americans claim to be in favor of quality. Ford Motor Co. boasts "Quality is Job 1," Orville Redenbacher of his popcorn, Frank Perdue on his chickens and Wendy's father of his hamburgers. I'm sure their pride is justified. The problem is that many Americans have lost faith in their country's ability to produce quality products.

This feeling however is changing rapidly throughout the nation. This is due, in a large part, to the manufacturers use of (TQM) Total Quality Management practices. As you know, TQM is no stranger to the Coast Guard. As a member of the Coast Guard family, the Auxiliary must pick up the gauntlet and practice what we preach.

When we make a purchase, we look for the best we can afford, a quality product. Are the boaters, our customers, any different? Very shortly our NEW Instructors course will be on the street. In the very near future we will see other new courses. Computer users are probably more aware of "upgrading" than the average person. Upgrading is done to improve the product - add enhancements. While we may not like to upgrade our courses, we must to remain competitive. In doing so we are not only improving ourselves but enhancing our image and that in turn rubs off on our customers, the boaters! In the past, we would say, "I'm finished with school." Today, it's "I'm a lifetime learner." In the past, we expected members to do what they were told. Today, we need them to be creative and to take initiative. Yesterday, it was the rugged individual; from now on, it's the team.

To be effective requires one to set up a disciplined, well defined and well-communicated process. The discipline in this process is a commitment by management and team members to focus on the "voice of the customer," to uphold the philosophy of continuous improvement and do extensive team-oriented planning up front. To be most effective, we need three ingredients: accurate and timely information, a well defined

and disciplined process, and knowledgeable team workers. The Auxiliary has them all.

People in industry all have different motives to do a good job. Some are out to make as much money as they can. Others are bucking for promotion. Many are hanging on by a thread, doing the bare minimum to stay employed or qualified. Sound familiar?

There are those however, who are motivated through pride in their organization and their own work. These individuals toil late into the night, take work home with them on weekends, and drag themselves into work when they are sick. Their bosses can hand a job to them and forget it, because these folks worry and fuss over details that no one else thinks about. Members of industry and the Auxiliary fall into the same class except you can't say the Auxiliarist's are in it for the money.

What drives people like this? They drive themselves, because you couldn't pay enough money or offer a position high enough to wring this kind of dedication, persistence, and plain hard work out of someone. What keeps them going is a vision of what a good job is, and the desire to give that kind of performance time and time again. Whether it is childhood upbringing or inherited character, these members are driven by pride in doing a good job and will accept no less of themselves.

These unselfish members typically have an attitude, which some members might consider naive. We won't see them blowing

their own horn, kissing up to the brass, or playing politics. Instead, they're more likely understated, quiet, modest individuals who spend more time working than griping. Unfortunately, these members are so unobtrusive that they're often taken for granted by their "boss" who heap on more work and increase demands to make their goals. The result is often burned-out members who leave the organization without warning. That's a real shame, because these unsung heroes are the foundation of our organization.

Our Spring "AWARDS" Conference, 22/24 April '94, is where you will see these many unsung heroes. We give many awards, both group and individual, at this conference for hundreds of hours of Operations, Public Education and Vessel Examinations. In the past I overheard a remark from a new member, "They won that award because they are retired." Well, one of the definitions my Webster lists for Retire is, *to withdraw from active life*. I would be hard pressed to say that our unsung heroes had withdrawn from an active life, wouldn't you? It all starts with you. Unless there is a commitment from you and everyone in your unit, the push will be stalled and someone else will reap the awards. Please don't let that happen.

Appearing on the next page of this edition is a copy of a VISION STATEMENT for the FIFTH DISTRICT - NORTHERN REGION. To meet the TARGET the Coast Guard has set for our region, we need an ambitious set of goals. The target is to reduce the fatality rate over the next five years by 10%. Is it possible? Can we do it? Sure we can. It is a large task and we need everyone's help, can I count on you to do your share?

Edward W. Rearick, DCO, 5NR

"The face of the water, in time,
became a wonderful book.
And it was not a book to be read once
and thrown aside, for it had a new story
to tell every day..."

Mark Twain



VISION STATEMENT FIFTH DISTRICT - NORTHERN REGION



- We will establish a presence in areas of the Fifth Northern District not normally frequented by the Auxiliary.
 - a) Organize Vessel Examination and Public Education courses in these areas.
 - b) Publicize our programs, promoting boating safety and attracting new members.
 - c) Present training that matches the boating public's needs at the time when they are available.
 - d) Establish more responsive relations with Yacht Clubs, Boating Societies and Marinas.

- We will create an environment that will attract and retain qualified members that represent the diverse composition of our society.
 - a) Instill TQM in leadership and training practices.
 - b) Develop the skills of the leadership.
 - c) Encourage and develop members to assume the responsibility of leadership.
 - d) Attract and retain members of all cultural backgrounds.
 - e) Attract members to meet our technical needs.

- We will emphasize Member Training as the key to Member Retention.
 - a) Promote the concept of **"RETAINING THROUGH TRAINING."**
 - b) Advertise, promote and encourage member participation in the Area meetings and Conferences.
 - c) Promote support of our AUX SARDET stations as a means of member training and also to ensure our customers understand and appreciate our capabilities.
 - e) Encourage member participation in TQM.

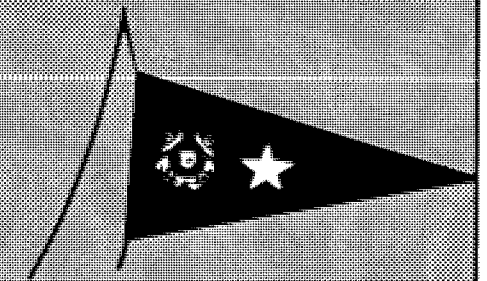
- We will develop programs to foster better relations.
 - a) Share plans, information and ideas with staff officers encouraging involvement.
 - b) Keep lines of communications open to member ideas and suggestions.
 - c) Constantly work to instill quality in the performance of our volunteer services.
 - d) Emphasize teamwork in the performance of our services and in the carrying out of our missions.
 - e) Work closely with Pennsylvania, Delaware and New Jersey state boating law enforcement personnel keeping them informed of any changes in our programs.

AND, ABOVE ALL:

We will continue to support the United States Coast Guard in a courteous, competent and professional manner remembering not to forget to stop and smell the flowers along the way.

*Edward W. Rearick, DCO 5(NR)
January 1994*

UNITED STATES COAST GUARD AUXILIARY FIFTH COAST GUARD DISTRICT (NR)



OFFICE OF THE DISTRICT COMMODORE

Edward W. Rearick
115 Meadow Lane
Marlton, NJ 08053
(609) 596-1391

Date: 1 April 1994
From: DCO 5NR
To: All Members, District 5NR
Subject: **PENALTY MAIL CONVERSION**

Dear Member,

During 1994 the Coast Guard Auxiliary will convert from the use of Penalty Indicia mailings to a new postal system involving the use of official Penalty Mail stamps. Implementation in our district will occur beginning in May 1994. Starting then you will use the new Penalty Mail stamps on all Auxiliary official business mail. More information will be provided to you by your Division Captain and Flotilla Commander.

The new Penalty Mail stamps will be furnished to your flotilla members by the FSO-MA. Until current supplies are exhausted, you will use the new stamps on the Penalty Indicia envelopes, post cards, single sheet mailing covers and mailing labels. It is imperative that you understand that beginning in May 1994 all official mail you send should carry Penalty Mail stamps. Even though Penalty Indicia mailing materials may still be available, after that date they should be used with Penalty Mail stamps.

You will also receive written instructions on the new procedures in the *Member Mailing Pamphlet*. Your Flotilla Commander will arrange training in the new mailing procedures prior to implementation.

Your unqualified and enthusiastic support is most important to the success of the postal conversion.

Sincerely,

District Commodore, 5NR

copy: DCP, MACO

NANCY K. DAVIS, VCO, 5NR

1993 is now history and we in the Auxiliary must continue forward. It is again time to set goals for ourselves as well as for our Auxiliary work. One way for us to attain our goals is to be sure that we have as many members as possible trained to do the various tasks that are required of us.

There is a great deal of training being offered to our members in 1994. Our year began with the annual Elected Officer Training which, due to weather, was conducted at the January conference for Divisions Captains, and again in February for all other elected officers. This was a time for all of our elected officers to come together and learn what is required of them as they hold their particular office.

The Sunday of our Winter Conference (23 January) was when the Division Staff Officer workshops were conducted. All of the Division staff officers had the opportunity to meet with their respective District Staff Officers and ask any questions they may have had regarding their job. It was recommended that following this workshop, the Division Staff Officers hold workshops for the Flotilla Staff officers in their Division.

Watch your Division calendar during March and April since that is the time that the new penalty mail stamp system will be explained to each Division. Also read the article included in this issue of Topside which explains the entire stamp system to you. I will be traveling to each Division on a date and time that the Captains have selected to train on the use of stamps and answer any questions our members may have.

We need qualified, quality watchstanders at our Auxiliary SARDETS. All of us listen to the VHF radio when we are on the water and all of us can recount the stories of poor communications that we have heard over the air. The Auxiliary is a professional organization and we want to impress upon the public good radio communications. Look for training in Communi-

cations in your area. We'll arrange it near you for your convenience.

An Aids to Navigation School is being planned so that members know what to look for and what to report in the area of AtoNs. I know that Andy Ritzie will plan an impressive school so get your request to attend in early. Andy also plans to have a Private Aid Verifier School. Please drop him a rapidraft letter to let him know that you are interested in this program.

There will again be a New Member Workshop held on 23 April at the Awards Conference. There are so many things to learn as a new member to the Auxiliary and so much to remember when you study to become basically qualified. Jim Dempster is working right now planning an informative, comprehensive workshop for new members to the Auxiliary to reinforce what they learned during the BQ process. There will be a District Vessel Examiner School on 29, 30 April and 1 May. DSO-VE Bill Schmitz is working on this school to train members to qualify as vessel examiners. Following the District VE School, our District is hosting a National Vessel Examiner School to refine the technique used by qualified examiners.


The Operations Department will be training all year long but will put special emphasis on the training during the months

when they can be on the water doing what they love best. Contact your area MUTT coordinator or DSO-OP Bill Pierce to request training in your area.

Our District has some excellent instructors. Several of them have taught others to become instructors. Many teach member training subjects to fellow members and still others teach safe boating to the public. Caroline Sweigart and Barbara Cunningham are attending a National Training Session to improve our instructor qualification system. To enable more members to become part of this elite, excellent instructor team, an Instructor School will be held in September.

As you can see, from the above, training is being offered throughout the year by our District. In addition, I know that many of our Divisions also schedule training that is available to any interested member. I hope that all of you will find something to your liking and participate in one or more of these sessions. I started out by saying that it was time to set goals for ourselves; what better way to help your Flotilla, Division, and District than by becoming qualified in one of our programs and helping with the work that we do.

Nancy K. Davis, VCO, 5NR



In Memorium

The following members of our Fellowship have passed on since the September 1993 Conference:

Roy A. Erdman	14-1	George W. Smith	7-7
William Mossop	13-9	Sir Smith	13-4
James L. Russell	5-3	Edgar A. Stroehecker	5-4
Thaddeus Wiczorek	6-6	Beverlee Wachter	13-5

REAR COMMODORE EAST

L. DANIEL MAXIM

ON DIVERSITY

Early last October, numerous Auxiliaryists, myself included, helped WHYY (Channel 12) in one of their periodic fund raising drives. The television station broadcast a program about coping strategies for living with a dysfunctional family. The lecturer, who spoke without interruption, was a cross between a tel-evangelist and a psychologist. The talk, complete with flip charts and occasional views of a weepy audience, went on for several hours. During "breaks" Auxiliary volunteers manned the phones and took pledges. Although you could pledge virtually any amount to the station, the featured premium (an audio cassette series) required a \$180 pledge—a substantial donation by any standard.

Many who called in response to the appeal for funds praised the program. For example, one lady, pleased to have someone to talk to, mentioned that she was going through a divorce and found great comfort in the speaker's words. (Her chief concern was to provide a return address to which the tapes should be sent so as to reach her without her husband's knowing that she was reaching out for help.) Another lady, much older by the sound of her voice, said that this was the best television program that she had seen all year. She said that she was living on food stamps, and was unable to pay for the premium, but wanted to make a small donation to such a worthy cause. (I made an executive decision and told her to keep her money but that I would relay her thanks to the station.)

Other callers had greatly different reactions. Several callers claimed that the speaker insulted organized religion, and demanded that the program be stopped immediately. One caller said that this program "stinks"—actually he used a rude equivalent—and wondered when the station would return to

its normal format of nature and home improvement shows. He said that he was a supporter of the station, and when I asked how much he wanted to pledge he replied "You don't get the picture, buddy. This show is terrible. I don't want to pledge, I want you to return the money I already pledged!" As usual, there were pranksters, who offered to pledge even larger amounts of money and supplied humorous names (not provided in this general audience publication) and addresses (e.g., 1600 Pennsylvania Avenue, Washington, DC).

All of this set me to wondering. Here we had the same message, delivered by the same speaker, at the same time, with the same images in the background. Some in the audience thought it was inspirational, others blasphemous, others simply irrelevant, and yet others an unwarranted break in the standard week-end programming. The factor that explains these greatly different reactions, of course, is that people have different interests, are in different economic and family circumstances, and are at different stages in life. In a word, the audience was "diverse." I realized then how difficult it was to design a station's program so as to appeal to such a diverse audience.

To a somewhat lesser (but still significant) degree, that is exactly the challenge that we face in the Auxiliary. Some Auxiliaryists are highly interested in the "technical" aspects of the Auxiliary, such as operations, aids to navigation, and specialized courses in these topics. Others feel that their best contribution is in the area of education. (Even here there is great diversity, some specialize in teaching Advanced Coastal Navigation, others in Water N' Kids.) And yet others see the Auxiliary in more social and organizational terms, just to cite a few examples.

Just like a television station, we must balance our offerings to appeal to this diverse group of volunteers. Moreover, we shouldn't be surprised when what we consider are our best efforts praised by some and panned by others. Rather than merely being frustrated, we should realize the fundamen-

tal truth that we are strengthened by this diversity. We need people to patrol, others to teach, others to "hit the ramps" or visit marine dealers, and others to keep track of our progress with respect to the AMOS goals.

Caroline Sweigart (then the DSO-GR as it was called at the time) was fond of noting that the Auxiliary had nearly two hundred different "jobs" that needed to be done, ranging from traditional missions such as teaching classes to less recognized, but important jobs such as turning on the heat and making coffee at the Flotilla meeting place. Although it might be simpler to administer if the Auxiliary were less diverse, on balance we would be less effective.

Diversity enables us to handle multiple missions. After all, if everyone only liked operations, who would do the CMEs? Diversity enables us to offer a varied education program. Those who teach ACN should rejoice that others like to teach Water 'N Kids, else those courses would be on our watch. Diversity may make it harder to reach decisions, but is likely to increase the quality of our decisions.

The lesson then, is that we must accept—even welcome—diversity. It is our strength, not our weakness. As well, we need to take this diversity into account in planning programs and reaching out to our membership. This is a challenge for all of our membership, but particularly to Flotilla Commanders who deal on a day-to-day basis with the most diverse segment of our membership. It is also an important challenge to our instructors and QEs, who need to realize that everyone has a slightly different way of learning and responding to questions.

Although we wear uniforms, we are far from uniform in thoughts, expectations, perspectives, and goals. Thank goodness!

Now that our active season is upon us, let's work hard, each in our own way.

L. Daniel Maxim, RCO-E, 5NR

REAR COMMODORE CENTRAL
WILLIAM E. STUMBERS

A VIEW FROM CENTRAL

From parallel staffing to chain of communication, that's where I'm at today. Proudly so, because you chose me to fill this position.

Before I get serious I want to reflect on some past quotes, clichés or redundancies. From time to time, I'm sure you have read articles of newly elected officers introduce themselves and give a brief summary of their qualification, state their intentions and willingness to serve. Or something like this: "I congratulate the newly elected and appointed officers and wish them success in the ensuing year. May they become great leaders and motivators." Or maybe something like: "I commend all those who have made their AMOS goals, it illustrates good management, and for those who fell short, remember, goals are made to strive for not necessarily to attain." Another: "It's important to prepare early in the year for the unexpected so that surprises can be avoided."

Still another quote: "Commitment and responsibility, that's what it's all about. If you constantly practice this, goals will come". Or "I pledge", this is a serious commitment that requires integrity and honesty.

How about: "If you're not having fun, it's a drag, fellowship is one of our four cornerstones." I equate that as: one quarter of each mission should be devoted to fun and enjoyment. YEAH MAN!

Something else: "We all have priorities, we need to sort them out and get our ducks in order."

By now you're wondering, where I am going with this, well hang in there, I'm coming to the point. But first, some clichés you may recognize:

1. Listen to learn, not to argue.
2. We have two ears and one mouth, listen twice as much as you talk
3. No job is finished until the paper work is done.
4. Here's a job without a deadline, you have all morning to finish it.
5. The most valuable gift you can give another is a good example.
6. Truth has to change hands only a few times to become fiction.
7. Motivation - a force in an individual that drives him to reach a goal.
8. It's not the load that weighs us down, it's the way we carry it.
9. It isn't hard to make a mountain out of a molehill, just add a little dirt.
10. The best way to help others is to give them a chance to help themselves.

11. Ulcers are a result of mountain climbing over mole-hills.

12. Love is the only game two can play and both win.

If you think about it all the above clichés make sense; however, what does not make sense are redundancies such as;

1. New discoveries in computer programming - if it's a discovery, it must be new.
2. Updating forms with no change - what a waste.
3. Dwell on these:
 - a. end result
 - b. frozen solid
 - c. soaking wet
 - d. past history
 - e. over exaggerated
 - f. close proximity

One thing more, I almost forgot. Those of you who are assuming duties of a new office, seek information and guidance from your predecessor and don't forget to exchange materials of that office. So after all this, what's my point. Touché! It's all true.

Now, seriously, I am looking forward to working with Excom, the district board and staff, especially the DCP's and VCP's of the Central Area.

I extend a special invitation to the VCP's Get involved, let's learn together.

William E. Stumbers, RCO-C, 5NR

**National Safe Boating
Week
5 - 11 June, 1994**

**Know
Before
You
Go**



REAR COMMODORE WEST
CLYDE E. COLLEGE

Congratulations and best wishes to all the elected officers for 1994. A good year will be yours if you conscientiously fulfill the commitment and have accepted. A most important facet of that commitment is being at the meetings you are expected to attend. Everything you miss by your absence is lost not only to you but also to those depending on you for information. The chain of communications is broken, the flow is disrupted in both directions. So be there. Contribute and communicate the information.

Just a side comment on communications: We Auxiliarists have been blessed with an outstanding tool for improving the quality of our written communications. Take twenty minutes and read **Change-2 to COMDTPUB P15791.2, Auxiliary Administrative Procedures Guide**. It is a correspondence guide which will walk you through achieving high quality communications step by step. It provides a wealth of knowledge and information at your fingertips. It gets down to the nitty gritty of telling you "Type From: Two spaces follow the colon." This piece of work is overflowing with every guide you could possibly need. Endless thanks and appreciation to its creator or creators!

Another important facet to fulfilling the commitment you have accepted is doing your reports and submitting them on time. It may seem trivial, but it is important to the overall picture.

Finally, and foremost, the basic commitment we all have embraced is assisting the Coast Guard through our Cornerstone Programs. As an elected officer your leadership role is a commitment to guide your group of Auxiliarists toward achievement of those programs.

While educating the boating public, examining vessels and participating in patrols, never underestimate the importance and the impact of that fourth cornerstone — Fellowship. Having fun working together makes all the rest happen.

Have a great year!

RCO-W Clyde E. College

Success

*...the pessimist complains about the wind;
the optimist expects it to change;
the realist adjust the sails.*

EPILOGUE
The Volunteers

The future of the U. S. Coast Guard is bright. Much remains to be done. The quickly growing boating population and the demand for services from the boating public will continue to increase.

Continued Boating Education for the boating public, the Courtesy Marine Examination Program, the Patrols, and the need for Search and Rescue will continue to be in demand, as will the other programs of the U. S. Coast Guard Auxiliary.

As the facilities and personnel of the U. S. Coast Guard are stretched even thinner, the need for the U. S. Coast Guard Auxiliary, and its Volunteers will increase. In words that have been used many times before:

"To the future leadership of the U. S. Coast Guard Auxiliary: All those thousands of members of the past, who have contributed so greatly to this organization of VOLUNTEERS, have delivered to you the torch, flaming brightly with the accomplishments of those men and women, who gave of their time, talent, means, and yes even their lives, to bring the U. S. Coast Guard Auxiliary from its beginnings in 1939, through those years of war and peace, to what it is today, and what it can become in the future."

"Keep its light burning brightly. Lead this unique organization to greater heights in the future. With inspiration and dedication to the original, and still existing, mandate of the U. S. Coast Guard Auxiliary, and in remembrance of the efforts and cheerful sacrifices of the thousands of members down through the years, the duties and responsibilities of future Leadership is clear, and it calls out to you from the past!"

Extracted from "The Volunteers"
The Story of the
U. S. Coast Guard Auxiliary

*Submitted by
Annette R. Keating, DSO-PB, 5NR*

**IMMEDIATE PAST
DISTRICT COMMODORE
EUGENE M. PESTER, JR.**

DECISIONS - DECISIONS - DECISIONS

Flotilla Commanders and Division Captains are compelled to make decisions in all shapes and sizes almost every day. How well the Flotilla Commander and/or Division Captain make them determines their value to our Auxiliary organization.

Amazingly, few leaders seem to understand what happens in their heads when they make decision. Every time a decision is made, the mind goes through a five step process. The more an Auxiliary leader is aware of this process, the better they are able to use it to advantage.

UNDERSTANDING THE SITUATION is the necessary first step. Get the facts. Find out what happened or do some research to make certain you have completed the picture.

IDENTIFYING THE PROBLEM This is crucial. It may seem self-evident but it is not easy. If the Auxiliary leader gets the "problem" wrong, the "SOLUTION" will be wrong.

Some leaders wonder who to blame rather than what went wrong and why. Are AMOS Goals missed because of a few Auxiliary members or is it a sign of **POOR MORALE** in the Flotilla, Division, District?

IDENTIFYING AND COMPARING ALTERNATIVES In this step, possible solutions can be systematically compared in order to see which gives the best results. Thinking specifically about alternatives makes the Flotilla Commander, Division Captain, and the EXCOM less likely to overlook either a promising course of action or a real danger.

DECIDING Choosing one of the alternatives to carry out is the essential step. Otherwise, the person is only partly thinking and wasting time and energy.

NOT DECIDING is, in fact, a decision. An Auxiliary leader who does not decide actually places themselves in the unfavorable position of having to react to others — **A PRESCRIPTION FOR DISASTER**.

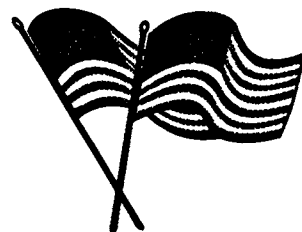
IMPLEMENTING THE DECISION - This is the ultimate step. The process for an Auxiliary leader does not stop at making the decision. The leader must get fellow auxiliaries to carry it out.

Leadership is more effective when a good decision is made. A good decision considers the concerns of the people it affects. These concerns cannot be ignored. If they are honestly factored into the decision, those who are asked to implement it are more likely to comply.

When you face a decision you know is important, take time to do it properly. Even when time is short, a good Auxiliary leader can be aware of the pitfalls and concentrate on the steps where it is needed most. This is not only true for our Auxiliary leaders, but also something we should all consider in our every day activities. It can sure help make life run more smoothly.

IDPCO Eugene M. Pester

In Memorium



Beverlee Wachter
U.S.C.G. Auxiliary
Flotilla 13-05
Deceased
1 March, 1994

We were all saddened to learn of the death of our own Beverlee Wachter, who passed away on Tuesday, 1 March, 1994. She was an active member of Flotilla 13-05. She served in many capacities in both her Flotilla, Division and District. Bev was known throughout the District for the outstanding job she did as District Conference Coordinator. She introduced many original and creative ideas which made our District conferences some of the best we have ever had. Her warm personality, compassion, deep feelings for others, and her dedication to the Auxiliary was well known by members of the Fifth Northern as well as those in the Fifth Southern. She also was liked and admired by members of the National EXCOM and many National Staff members. Every one who knew her was touched in a positive way, a way that won't ever be forgotten. Beverlee was a good friend to Jane and me, and we will sorely miss her.

Our heartfelt condolences are extended to her husband Sonny and the other members of her family. We will honor and cherish her memory, but we do not mourn for her, for she has found a refuge in the great harbor of eternal peace. We will miss her encouragement, council, and love.

We Auxiliary members are consoled by the abiding faith that when the final watch changes for us, and we also cross the bar, Beverlee Wachter will be waiting to welcome us into a safe harbor. We all loved her and will miss her deeply.

Eugene M. Pester, Jr., IDPCO

**PAST DISTRICT COMMODORE
JOHN MCINTOSH**

**AUXILIARY LEADERSHIP &
MANAGEMENT**

The **AUXLAM** program has been scheduled to phase out at the end of 1993 and be replaced by a new program, **AUXLEA**. Problems in implementing the new **AUXLEA** program have delayed it's introduction. Rather than leave our Leadership and Management training activities on hold for an indefinite period, approval has been received to continue **AUXLAM**.

Division Captains wishing to plan an **AUXLAM** course for their Divisions should contact the writer with their proposed dates. We have been assured that **AMOS** credit will continue to be awarded.

John McIntosh, PDCO, 5NR

**AWARDS COMMITTEE
AWARDS PROGRAM REVISIONS**

INDIVIDUAL AWARDS FUNDED BY THE DISTRICT:

The **1990 Awards Program** established a percentage for those participating in each program rather than a fixed number as the goal for awards. The recommended percentages were: the top 5% in each program would receive a plaque. The next 5% a certificate with seal and the next 20% of those participating would receive a certificate. Thus, 20% of the members active in each program would be recognized.

The then District Board registered objections to the proposed program. Alternative were discussed with little success, leaving the District Commodore to approve the extension of the current criteria pending review.

After a number of options were considered, each with the goal of having an "across the board" criteria suitable for all three programs, to continue to recognize the members performing the most significant activity and to provide for growth in activity, it appeared that basing the awards on percentages was logical.

At the **1993 Summer District Board Meeting**, the program was presented to the Board, providing for recognition of the top 12% in each program by a plaque, the next 12% by presentation of a certificate with a seal and the next 21% by presentation of a certificate. Thus 45% of those active in each program would be recognized. Recognizing the importance of providing the membership with goals early in the year, the percentages would be translated into numbers based on the complete data of a previous award year. Thus, the complete data for 1992 would provide the goal numbers for 1994.

1994 Goals For Our Programs Will Be:

<u>Award</u>	<u>CE</u>	<u>IT</u>	<u>OP</u>
Plaque	67 CE's	83 Hrs	141 Hrs
Certificate/seal	39 CE's	32 Hrs	78 Hrs
Certificate	19 CE's	12 Hrs	36 Hrs

Training Aids Competition

Our Training Aids competition does not meet it's goal of encouraging wider use of training aids in either public or member classes. We will alter this program to establish the **19** categories currently listed in the National competition.

- The winner in each of the listed categories will receive a "Certificate of Appreciation".
- A "Best of Show" plaque will be awarded to the overall winner.
- Depending on the number and quality of entries, "Honorable Mention" plaques may be presented.
- An additional award will be the presentation of an award for "Best Participation" to the Division with the most entries.

*John McIntosh, Chairperson,
Awards Committee, 5NR*



**GUARDIANS OF THE SEA
U.S. COAST GUARD
RECRUITING
FOR CAREER OPPORTUNITIES
CALL 1-800-424-8883**

THE NEW PENALTY MAIL STAMP SYSTEM

U.S. Department
of Transportation
UNITED STATES
COAST GUARD

OFFICIAL BUSINESS

For this type, you must enter your own return address in a three-line format. The three lines are as follows:

Line 1 - YOUR OFFICE, UNIT, DIST.
Line 2 - YOUR ADDRESS
Line 3 - YOUR CITY STATE ZIP

If you hold no elected or staff office, you place "FC", your flotilla number & district on the first line (i.e. FC 11-3 5NR). Elected and staff officers will use their current office, unit and district (i.e. VFC 37 5NR, FSO-VE 7-10 5NR, SO-MT XIV 5NR, etc.)

NEVER PLACE YOUR NAME ON OFFICIAL BUSINESS MAILING MATERIALS

When a Coast Guard's return address is printed on the material, you may cover it with your own address in three lines as shown above. MAKE SURE the lines "COAST GUARD" and "OFFICIAL BUSINESS" are not obscured. Alternatively, you can use those materials with a Coast Guard's return address, by placing your office symbol below it, as was done before.

MAILING ITEMS WITH PENALTY INDICIA: These items will be used, as before, until our Auxiliary District converts to using Penalty Mail Stamps.

After your district converts to using Penalty Mail Stamps, you must place those stamps on all mailing materials. For the material that still has the penalty indicia, you must make sure the "eagle" is covered and that the lines "Postage and Fees Paid", "U.S. Coast Guard" and "DOT 514" are **NO LONGER READABLE**. Make sure that the correct amount of postage is applied!

SINGLE SHEET MAILERS: A new Single Sheet Mailer will be available for use with the penalty mail stamps. It will have a blank upper right corner and a partial return address printed in the upper left corner. In using this mailer, instead of a #10 white envelope, the same "rule of thumb", as a weight, applies.

PENALTY MAIL STAMPS: These stamps will be available to the members for the MA Staff Offices in denominations of 29¢, 23¢, 19¢, and 10¢. It is important to remember that the Coast Guard has

purchased the Penalty Mail Stamps for their face value. The postage has been paid, whether the stamps are used or not. This is unlike the current Penalty Indicia material where postage is not paid until the material is actually used.

Penalty Mail Stamps can only be used on **Official Business envelopes, labels, postal cards, and single sheet mailers** that are pre-printed with the "Official Business" return address. Adding "U.S. Coast Guard", "Official Business" etc., on plain envelopes, is not permitted. Placing Penalty Mail Stamps on "non-Official Business" envelopes is not permitted.

USES OF OFFICIAL MAIL: There is no change in what is authorized to be sent at "official mail". (See Auxiliary Manual, Chapter 5.)

ADDRESSING THE MAIL: The name and address should be in capital letters with no punctuation as per the following example:

JOHN R BOATMAN FC 14 5SR
124 WATER ST
PORTSMOUTH VA 23705

USPS Publication 59: POSTAL RATES, FEES AND INFORMATION

This pamphlet gives details on specific rates and is available from your FSO-MT or free from your local Post Office.

ECONOMY IN MAILING: When mailing items that weigh 4 oz. or less, First Class mail should be used. For items weighing over 4 oz., you should consider using Third Class mail to save money. See USPS Publication 59.

POSTAGE DUE: Under Postal regulations, if you receive an official letter with postage due, you can pay for it with the Penalty Mail Stamps in your possession. You will receive no change or stamps in return for any over-payment.

*Submitted By
Nancy K. Davis, VCO, 5NR*

INFORMATION SYSTEMS

KAREN B. NICE
DSO-IS, 5NR

NEW PROCEDURES FOR MAILING REPORTS TO THE AUXILIARY AND TO DIRAUX

Just before the January Conference, Headquarters and the Mail Conversion Committee published new procedures for all forms mailed to each other, to DIRAUX, and submissions mailed to AUXMIS. These procedures were discussed at the January Board Meeting and at the SO-IS Workshop on Sunday of the Conference. Just to set the record straight and to ensure that everyone gets the word, here's the latest on how and why we need to make this change in procedure.

First, why? Many forms that we Auxiliarists use have a hard cardboard copy. These cardboard copies obviously weigh more than paper copies. The Mail Conversion Committee is concerned about the weight of the mail that the Coast Guard Family is producing and sending not only to DIRAUX, but also, to each other. Mail weighing more costs the Coast Guard more in postage stamps to have it mailed. That's why Headquarters is backing the Mail Conversion Committee in asking all Auxiliarists to change the way we do business. Nancy Davis, VCO, is traveling to each Division to explain the new mail system. Why don't you make it a point to attend the Division meeting and learn about this new mailing procedure?

So how does this new mailing procedure affect our reporting procedures? Look at the report you are filling out. If it has a cardboard copy, make sure that you keep the cardboard copy. Send the top copy of that form to the person who would normally have gotten the bottom cardboard copy. It's as simple as that. Since you are keeping the heaviest copy, it never gets mailed.

When does this new procedure take effect? Immediately! That way, whenever the new mail procedure takes place in the District, we will already be used to lighter mailings.

If anyone has any questions about this new procedure, feel free to call me at 609-468-5393.

Karen B. Nice, DSO-IS, 5NR

LEGAL

PAST DISTRICT COMMODORE

SPECIAL PROJECT OFFICER

CIVIL RIGHTS COUNSELOR

WILLIAM H. DISCHERT

CIVIL RIGHTS

SEXUAL HARASSMENT

Civil rights belong to people by virtue of their status as a citizen or as a member of a civil society. These rights include equal opportunity and treatment regardless of one's race, religion, color, national origin, disability or sex. This brings us to a form of discrimination prevalent in today's society — sexual harassment, which is a form of discrimination characterized by: deliberate or repeated unsolicited comments, gestures or physical contact of a sexual nature; creating a hostile, intimidating environment that interferes with mission accomplishment; and offers or threats used to influence or to alter an individual's career in order to secure sexual favor. All of these degrade the dignity of an individual and is immoral.

All men and women are expected to maintain high standards of honesty, integrity, and conduct to assure proper performance and maintenance of public trust. Sexual harassment violates those standards. Discrimination on the basis of race, color, religion, sex or national origin is prohibited. Conduct which results in harassment of others is a form of prohibited discrimination and will not be tolerated. Such conduct is illegal and may be cause for disciplinary action. The best way to achieve an environment that is free of sexual harassment is to prevent its occurrence in the first place. This demands that all Auxiliarists take whatever steps they determine are necessary to discourage inappropriate behavior, including affirmatively raising the subject of sexual harassment, always expressing strong disapproval, and elimination of sexual harassment from all levels of the Auxiliary in order to assure equal and just treatment of all personnel. This is the responsibility of every individual.

When we hear "sexual harassment" it immediately conjures up the thought of a male harassing a female. This is not strictly the case. A male may harass another male, a female may harass another female, a female may harass a male. Whichever way it may occur, it is still harassment.

Here is a checklist which you may wish to follow:

1. Work to create an environment free of gender discrimination.
2. Know references; be proactive and strongly disapprove of any gender discriminating behaviors; act as a role model.

3. Stop any behaviors that might lead to gender-discrimination complaints.
4. Hold discriminators accountable for any inappropriate actions.
5. Don't brush aside discrimination by treating it lightly.
6. Be assertive.
7. Let the discriminator know that the behavior is offensive.
8. Maintain a strong support system.
9. Don't assume that this is only happening to you; most discriminators are repeat offenders.

To sum up, sexual harassment is reprehensible and must be stopped in the earliest stages.

*PDCO William H. Dischert
SPO Civil Rights Counselor*

MATERIALS

DISTRICT STAFF OFFICER

MATERIALS

JEANNE STRETCH, DSP-MA 5NR

We shall long remember the prolonged visit of "Old Man Winter" to our area in the winter of '93-'94. However, AUXILIARISTS do not go into hibernation! Winter is the season to consider replacing those items which deserve "Retirement" such as our Ensigns, Patrol Signs and CME Banners.

Maybe you have intended to purchase a Second Set of Ribbons or an additional Name Tag? ORDER NOW. How about those Ribbons still in plastic — ORDER a New Ribbon Mount.

Have you considered a pair of Enhanced Shoulder Boards? As the current stock of Soft Boards is depleted at ANMC, Soft Boards will no longer be available.

How faded is your Summer Ball Cap? THE DISTRICT STORE has a new Cap with embroidered letters just awaiting your ORDER.

Check the Decal on your Car Window. ORDER fresh ones.

If you always wanted one of the distinctive Auxiliary Blazer Patches, NOW is the time. There are two types from which to choose. Why not look into buying one NOW?

For Pennsylvania and Delaware Members, we again have Auxiliary Front License Plates.

The 1994 5NR District Store Price List has been distributed. Along with the items mentioned above, there are many more items both for your utilitarian or leisure consideration. Remember, all purchases from THE DISTRICT STORE help to support the many fine programs of 5th Northern.

Jeanne Stretch, DSP-MA, 5NR

MEMBER RESOURCES

JAMES J. DEMPSTER

DSO-MR, 5NR

Our first large scale team project for 1994 will be the proposed session for new members - **First Timers** - at the Spring Conference on 22-24 April 1994. It will be a cooperative thing with MR & MT Departments participating.

A letter of explanation will be sent out to the approximately 250 new members taken into the Fifth Northern in 1994. Unfortunately, we have room for only approximately 50 of that number that we can accommodate. So, it's first come, first served.

1993 was not very kind to the Fifth Northern membership-wise. True, we BQ'd nearly 250 members, but we dis-enrolled more than we took in. Any successful business person can tell you that is not the way to run a successful business. Our plans for this year are to take in as many people as we have in the past, but we also propose a more energetic plan for keeping our members after we have enrolled them. We would like to get our Division Captains and Flotilla Commanders to make as many programs as possible available to our new members for training. For example, a new member assisting PE instructors in class, assisting members in safety booths at boat shows and VE booths at launching ramps; also taking new members on patrols as trainees.

We do firmly believe that recruiting is something that should be done as diligently as possible, but we also believe that we must expose our new members to the things that make the Coast Guard Auxiliary tick and, I'm sure in this way, we will retain the valuable people we have already recruited.

James J. Dempster, DSO-MR, 5NR

MEMBER TRAINING

CAROLYN SWEIGERT

DSO-MT, 5NR

JUST ONE

Just one!! JUST ONE?? You mean if everyone had just one membership training mission reported we would all make our goal for 1994? That's right, it means if we all make sure to report the work we already do we would make our Flotilla, Division, District, and National Goals. Jimminy Cricket...this is really reachable and attainable!

Everyone in our unit has had the opportunity to work on member training this past year, but we let the sixty (60) day limit slide by, without making sure the paperwork was finished. We are going to try to correct that this year and have all our missions recorded and in a timely fashion.

Each an everyone has something to contribute to member training, even the newly Basically Qualified. They can train the newest candidates for the Auxiliary and thereby increase their own as well as the knowledge of others. The FSO-IS may then train them in how to fill in a mission hour card explaining how all of our activities are an important part in supporting the United States Coast Guard and its purposes.

Remember raising our right hand when you were sworn into the Auxiliary that was representative of the one mission hour card you will plan to send in for your participation in the 1994 year. Do this now. Which area will reach this goal first? Will the East, West or Central be able to report at their next Area Meeting that their Area has completed the Just One Member Training Mission?

Wouldn't it be wonderful if our members could attend the National Eastern Area Meeting in Connecticut with a goal already attained? We, the members of the 5th District Northern Region CAN do this. So, send your green copies for Member Training to the IS officer ASAP and let's be the original district that had **JUST ONE** completed before anyone else. You try being the first in your Division.

We CAN do JUST ONE. Thanks.

Carolyn Sweigert, DSO-MT, 5NR

OPERATIONS

WILLIAM E. PIERCE

DSO-OP, 5NR

Tis almost that time of year again to uncover the boat and get it ready for the season. Time to check our equipment and make sure everything is in top order; are our fire extinguishers full and not caked down, our lines may need repairing or replacing, our navigation lights, horn, etc. Once we make sure all is in good order, call an Examiner and get it inspected.

This is also a good time of year to check our own skills, skills we have not used in over six months. Get together with our crews and go over last years performance. Talk about the things that did not go as smoothly as you would have liked and about the things that went perfectly. This will give each of us a game plan for the training needed to once again hone our skills towards excellence.

In very early May the Coast Guard Stations, that we operate until the regulars arrive, will once again be open. The Coordinators will be looking for help to operate them, give them a call. The Stations are a great place to get that training to hone your skills we were talking about earlier. If you are new to Operations these stations will have on hand qualified instructors and Qualifications Examiners to assist you in any and all tasks you need. How about all of you operators and coxswains who need to recertify this year the Stations are one of the many ways to get it done.

May is the month that our own Auxiliary SARDETS (AUXDETS) open and they will need help throughout the year, please give them a call. Our AUXDETS are another great place

VESSEL EXAMINATION

H. WILLIAM SCHMITZ
DSO-VE

to get the training you want and need. They are open and operated all season long by fellow Auxiliarists who can give the training. These AUXDETS are a wonderful place to have fellowship with our members and also get an important job done for the Coast Guard. REMEMBER Flotilla Commanders, the AUXDETS can give you all the patrols you want towards your AMOS goals plus all the training you will need for that crew or operator you said you would have by year end. Give them a call they are in the directory.

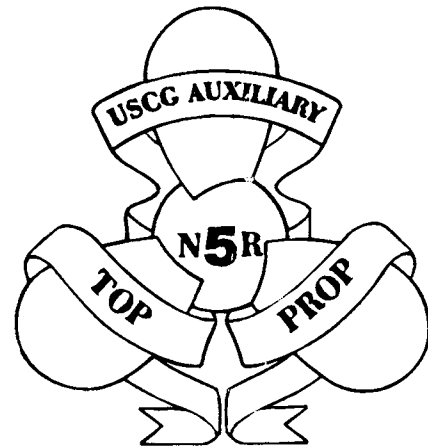
1994 TOP-PROP is in the planning stages as we write this. It will be a little different this year a little more user friendly (yep just got a computer). Look for more details in very early spring. Please give TOP-PROP a try, all who have participated have enjoyed and learned a great deal. The proof of this is of those who have entered in the past 98% have reentered the next year.

We have been talking a lot about training and where to get it, let's give you a couple more places and persons to contact. Two of our divisions (III and VII) have asked for training so far, if you are in one of these call the SO-MT or the SO-OP and let them know you are interested. If you are not in one of these Divisions and you cannot get to them, tell your Flotilla Commander that you would like to get trained in the Operations Program and they will set it up for you. If that doesn't help and you are in the Central Area give Bob Kepfer ADSO-OP (C) a call. If you are in the West give Paul Mackes ADSO-OP (W) a call, in the East give DSO-OP Bill Pierce a call and we will either set it up for you or give it ourselves. If you are interested in getting involved in our Air Program give Ken Laird ADSO-OP-AIR a call and he will be happy to set you up with the training required. It's really that simple to get trained in the Operations Program. Come on out, this is why you joined a boating organization isn't it?

The Operations Department is always in need of more qualified persons. Some of us will sell our boats and lose interest in the program, some will move away from our District and we will lose them, some will not recertify and we will lose them. We MUST continually replenish our human supplies to keep the program going. So if you are a new member or an older one and would like to join us-welcome, welcome to the world of operations.

We hope to see you on the water, patrolling, training, or just enjoying the wonderful world of water we all live on! Our goals are set, they will not be easy to get but with all your help we WILL get the job done.

William E. Pierce, DSO-OP, 5NR



Hi, this is my first article as your District Staff Officer for Vessel Examination. In past reports to your Division Captains and the District Board, I brought to their attention the fact that in 1993 enough CME decals were issued to give one to every vessel examined, provided they met the CME requirements. To be exact, **32,192 CME decals were issued** and only **29,130 CMEs were given**.

The district AMOS Goals were not made until after the 1994 decals were issued.

*Of the fifteen (15) divisions in the district,
only six (6) made their CME goals.*

*Of the 97 Flotillas,
only 32 made their CME goals.*

Why am I bringing all this to your attention? We do not want the same thing to happen in 1994. After I was appointed DSO-VE, I was sent 33,000 CME decals and my predecessor was given 6,000. This is a total of 39,000 CME decals. Using the 50% ratio, or thereabouts, this means that 78,000 vessel examinations should be performed.

Enough 1994 CME decals are available to more than cover the CMEs required for the District and National Goals, without needing to wait for the 1995 CME decals. We are going to insist, that a strict accounting be kept of the issuance of all CME decals. All SO-VEs should insist that their FSO-VEs keep them informed of the CME decals given to the Flotilla Vessel Examiners.

If it appears that we are coming on strong, you're right. Because we know you can do it. We know that you have what it takes to make not only the district AMOS goals, but the National Goals as well. Our friends to the South of us, 5th Southern, beat us in 1993 by only 2,827 vessel examinations. Are we going to let them do it again? By the way, they have been beating us for the last 4 or 5 years and maybe even longer.

So, LET's GO Fifth Northern - Do More in 1994!

H. William Schmitz, DSO-VE, 5NR

The 50th Anniversary of the World War II Commemorative Program

Division XI Designated World War II Commemorative Community

The Department of Defense has designated Division XI, U. S. Coast Guard Auxiliary, based at 2058 River Road, Reading as a World War II Commemorative Community. A Certificate of Designation and a Commemorative Flag was presented by the Secretary of Defense to Charles Dan Alden of 4401 Mays Avenue, Jackson Meadows, Committee Chairman at Division XI's Change of Watch on 29 January 1994 at a special ceremony attended by CWO2 Kenneth M. Edwards, USCG, Assistant Director of Auxiliary Fifth Coast Guard District (Northern Region). The program honors and thanks World War II Veterans, their families, and those who served on the home front.

The 50th Anniversary of World War II Commemorative Community Program is a "grassroots" initiative designed to encourage communities, cities, states, federal agencies, military installations, service/social and veterans organizations to thank and honor World War II veterans through commemorative events and activities. The commemoration period lasts through Veterans Day, 1995.

Lieutenant General Claude M. Kicklighter, United States Army, Retired, executive director of the Department of Defense 50th Anniversary Commemoration Committee, said, "No matter what our nation does to thank and honor this very special group of Americans, it won't be enough. We hope through this program, we will be able to touch in some fashion the almost nine million living World War II veterans, no matter where they are."

"It is equally important that we study this period of history and learn from it's lessons. We must then reinvest this knowledge to ensure a safer and better world," Kicklighter said.

Becoming a Commemorative Community is easy. Communities from a broad-based committee — ideally comprised of civilian and military leaders from state and local government, business, industry, religious, education, media, service/social and veterans organizations — and agree to organize three or more commemorative events or activities annually, during the commemorative period. The nearest military activity, whether it be a National Guard, Reserve or active duty installation, is a good starting point for communities interested in the program. In 1993, Division XI, under Alden's guidance, took an active part in WWII commemorative events such as:

- A. The Berks County Armed Forces Parade and Reception
- B. The Mid Atlantic Air Museum World War II Commemorative Weekend
- C. Birthday of the U. S. Coast Guard
- D. Veteran's Day Memorial Services
- E. Pearl Harbor Day Memorial Services
- F. Programs for numerous civic and youth organizations.

In 1994 and 1995, Division XI plans to participate in these events, AND MANY MORE.

Planning local commemorative events and activities around significant national holidays such as Memorial Day, Independence Day, and Veterans Day provides an excellent opportunity to thank and honor World War II veterans.

Once designated as a Commemorative Community, communities receive a Certificate of Designation signed by the Secretary of Defense, be authorized to use the two 50th Anniversary logos for approved purposes, and receive special lapel pins for committee members and a Department of Defense World War II Commemorative Flag. They also receive an initial supply of large posters, pamphlets, information/fact sheets, commemorative campaign bookmarks, and other educational resources to assist them in conducting their commemorative activities and events.

This program not only allows Americans an opportunity to recognize and remember the sacrifices of our armed forces and all those who served on the home front, but also offers Americans a chance to study the history and lessons of World War II.

A Life Magazine survey in 1985 revealed that three out of five Americans had no knowledge of World War II - a war in which nearly 16 million people died in battle and more than 38 million civilians were killed.

In 1990, Newsweek Magazine reported that nearly one-third of America's 17 year olds could not identify which countries the United States fought against in World War II. In short, Americans have little understanding of how this war began, who fought it, why

it was fought, or how radically it changed the world as we know it today.

Many historians have referred to World War II as the central event of the 20th century. Perhaps, even more importantly, the 50th anniversary offers Americans an opportunity to say, "A GRATEFUL NATION REMEMBERS."

In cooperation with the WWII Commemoration Committee established by the Department of Defense, Division XI of Reading, Pennsylvania, 5th CGDAUX(NR), U. S. Coast Guard Auxiliary has established a WWII Commemorative Committee comprised of 14 members for the purpose of taking part in and planning events to remember this Anniversary, honor all WWII veterans, and to remember those who served our Country during this period of time and made "the extreme sacrifice" so that the rest of us could remain free men and women.

The Department of Defense has informed Charles Dane Alden, Chairman of the Committee, that Division XI is the first United States Coast Guard Auxiliary unit to have applied and been selected by the Department of Defense to participate and to receive official recognition.

Division XI's Committee of 14 members served in the Army, Army Air Corps., Navy, Marine Corps, Merchant Marine and the Coast Guard in World War II. That in itself is almost some kind of record. Fourteen members representing six of the uniformed services. It also shows that Division XI members have and continue to serve our Country in war and peace as they continue their service in the U. S. Coast Guard Auxiliary. They also continue service and membership in numerous veteran's organization.

At the Division's Change of Watch on 29 January 1994, Division XI was presented with an official WWII commemorative flag and each member of the Committee received a special lapel pin and a certificate signed by the Secretary of Defense, all of which designates these members of Division XI as an official "WWII Commemorative Community."

Division XI **"PATRIOTS AND REAL AMERICANS."**

Charles Dane Alden
**Past Captain Division XI, 5th Northern
Chairman, Division XI Commemoration Committee**

For more information about the Department of Defense Commemorative Community Program, contact Master Sergeant Richard "Dick" Jung (Young) at (703) 692-2140, facsimile (703) 692-2162, or write Department of Defense 50th Anniversary of World War II Commemoration Committee, Attn: Commemorative Communities, 1213 Jefferson Davis Highway, Crystal Gateway Four, Suite 702-D, Crystal City, VA 22202-4303.

For media inquiries contact Lieutenant Colonel Al Lott at (703) 692-2095, facsimile (703) 692-2162, or write Department of Defense 50th Anniversary of World War II Commemoration Committee, Attn: Public Affairs, 1213 Jefferson Davis Highway, Crystal Gateway Four, Suite 702-F, Crystal City, VA 22202-4303.



TQM in the Eighth Coast Guard District

The Eighth Coast Guard District publishes a quarterly magazine the "Guardian" and they have established a column entitled "TQM & You".

One of their new sections will be called "On the Horizon", which will provide a head's up on what changes in policy or direction the Coast Guard has in mind for their quality programs. In their most recent publication, for example, they advise that the president recently signed into law a requirement for government agencies to measure their work product. The Coast Guard may soon be required to determine their key work processes, who their customers are and what they do to satisfy their needs. They may also need to develop measures to show improvements in those key processes. Personnel throughout the Eighth District are currently attending measurement training to learn how to do these things.

They also are providing book reviews on quality process and leadership style. Right now they are reading "The Leadership Secrets of Attila the Hun." Attila was often maligned as a terrible barbarian, but he was actually a great organizer of people from different backgrounds with various goals. The last chapter of "Attilaisms" has a lot of quotes that make sense today, such as, "There are many huns with solutions for which there are no problems."

A few other sections of this column will be devoted to specific areas such as "Success", which is designed to let people "toot their own horns" about TQM successes; "Buyer Beware", which provides a forum for people to share the pitfalls that come with some projects to help others avoid the same mistakes; "Tools of the Trade", which will identify successful ideas or tools they have discovered; and lastly a forum for "Upcoming Events", which will be devoted to upcoming schools, training and meetings of interest.

So, if you have any interesting ideas or articles related to TQM that you would like to share with other members of the district, send them along for publication.

Annette R. Keating, DSO-PB, 5NR

CONFERENCE COORDINATORS CORNER

CONFERENCE COORDINATORS

IRA & ARLINE DOLICH

Spring Awards Conference Information

Well, we are into our second year as conference coordinators. It has been quite an experience. We've made a "ton" of new friends, encountered many new challenges like, "you call this rare roast beef??" and even had fun along the way.

The Spring Awards Conference on 22, 23, & 24 April 1994 is just around the corner. So here are a few items that we think will help us serve you better for this and future conferences.

■ **Registration Forms** - Registration forms, the Schedule of Events, the Directions, map and hotel and local area information for the April conference appear on the following pages in this issue of Topside. As in the past, the forms will specify — *One registration per person*. This makes data entry and summation much easier. Additionally, it allows us to prepare much more accurate reports of potential attendance for the specific workshop coordinators. Ticket envelope preparation is also greatly simplified.

Just use a plain sheet of paper to indicate selections of the second attendee if additional registration forms are not available.

■ **Cut-off Dates** - We understand that many members do not have the opportunity to read Topside in a timely way due to travel and other priorities. However, the hallmark of any good organization is planning, and it is essential that cut-off dates be met, both for the return of the forms to us as well as rooming requirements to the hotel.

The fewer the last minute changes and exceptions, the fewer problems faced by all during registration and at hotel check-in, and during meal service.

Early or pre-registration greatly facilitates arrangements for workshop/seminar meeting rooms, dining room setups, etc. It is unrealistic to expect smooth accommodation of 50 to 100 unaccounted for participants on the day of the conference. Try it at your next party.

■ **Check In Time** - The check in time at the Sheraton Inn, Cherry Hill is 1500 Hours and check out is at 1200 Hours. The hotel will do everything it can to ensure that sufficient rooms are available at that time to accommodate our members.

■ **Lunch and Banquet Table Seating** - This is one of the more stressful activities of the conference coordinator. When required, seating sign up sheets are always at the Conference registration table. At the Fall Conference, we introduced a multi-colored, scrolling hi-tech sign advising that banquet table sign up was required. We urge you to check table sign up sheets well in advance of the meal. Preference must be given to those who have signed up for specific tables. If for no other reason, the table sign up sheets are another way for us to verify the headcount so that everyone can be seated with a minimum of fuss and the right number of specific meals are served.

■ **Meal Tickets** - Tickets are always included for specific meal functions. Please bring these tickets with you to the function. In this way, we can verify the actual meals served to help reconcile our final bill with the hotel.

Any conference or meeting can always be made to function a little bit better than its predecessor.

Our goal is to make the process smoother so that attendees can get the most out of the workshops and enjoy the social functions with a minimum of hassle.

Any comments and suggestions that will help meet this goal would be appreciated.

*Ira & Arline Dolich
Conference Coordinators*

1994 Spring Awards Conference

22, 23, 24 April 1994

Sheraton Inn, Cherry Hill - Cherry Hill, New Jersey

**Come and Celebrate a Job Well Done.
Enjoy the Fellowship!**

- Lobby Registration Table Friday 1500 Hrs.
- Welcome Aboard Party at 2130 Hrs.
- Workshops Saturday & Sunday
- Spouse/Guest Program Saturday Morning
- Trade Show with 6 Commercial Exhibitors
(Shakespeare, Olin, Sterns, & Others)
- Training Aids Display
- Awards Luncheon and Banquet Saturday
- Cocktail Reception Saturday 1800 Hrs.
Awards Banquet at 1900 Hrs.
- District Store - \$pring \$ale

BANQUET

Fruit Cup, Ceasar Salad, Potato & Vegatable

Choise of:

Tournedos Chanterelle

Chicken Dijon

Poached Salmon/Dill Sauce

Dinner Rolls, Desert & Beverage

CONFERENCE REGISTRATION

Use this portion of the form for your meal and Auxiliary Conference registration for the Spring Conference at the:

Sheraton Inn, Cherry Hill, NJ

22, 23, 24 April 1994

Registrations - Fee for each person attending over 17 years @ \$5.00 per person \$ _____

Name: _____

Member No. _____

Saturday Luncheon: @ \$10.00..... \$ _____

Saturday Night Banquet:

Tournedos Chanterelle @ \$25.00..... \$ _____

Poached Salmon/Dill @ \$25.00..... \$ _____

Chicken Dijon @ \$21.00..... \$ _____

Member (Past Captains Will Attend:

PCA Breakfast N/C _____

Guest PCA Breakfast @ \$10.00..... \$ _____

Spouse's/Guest Coffee Program

Saturday (0930) Will Attend N/C _____

Grand Total \$ _____

LAST DATE FOR THESE
RESERVATIONS
14 APRIL 1994

AFTER 14 APRIL
\$10.00
REGISTRATION FEE

Workshop Reservations

I will attend the following workshops:

Vessel Examination & Marine

Dealer Visitors (VE/MDV): _____

New Member Training (MT/MR): _____

Public Education (PE): _____

Communications: (CM): _____

Aids to Nav. & Operations (AN/OP): _____

Info Systems - Sunday AM - (IS): _____

USE ONLY ONE FORM PER PERSON

Make Checks Payable to U.S.C.G. Auxiliary 4(NR)

Send this side of the form to:

Ira & Arline Dolich
Conference Coordinators
108 S. Mansfield Blvd.
Cherry Hill, NJ 08034

HOTEL RESERVATION SHERATON INN, CHERRY HILL, NJ (609 428-2300)

Room Rates: Single \$59.00/Night
Double \$59.00/Night

One Night's Deposit Required
By Check or Credit Card

Make your Reservations Early
CUT-OFF DATE - 10 APRIL 1994
FOR HOTEL RESERVATION
Check in 1500 Hrs.

PENALTY INDICIA NOT AUTHORIZED

Use This Portion of Page for Hotel
Reservation Form For Special Rate
AT Sheraton Inn, Cherry Hill, NJ

U.S. Coast Guard Auxiliary 5th Northern
1994 Spring Conference
22, 23, 24 April 1994

Name: _____

Address: _____

Telephone: _____

Arrival Date: _____ Leave Date: _____

Please Reserve:

_____ Single @ \$59.00 per night

_____ Double @ \$59.00 per night

_____ Non-Smoking Room

Require one night's deposit by check or:

_____ AMEX _____ VISA _____ DISCOVER

_____ MASTERS _____ DINERS

Card No.: _____

Expiration Date: _____

Signature: _____

MAKE CHECKS PAYABLE AND MAIL TO:

Sheraton Inn, Cherry Hill
1450 Route 70 East
Cherry Hill, NJ 08034-2258

1994 SPRING AWARDS CONFERENCE
5TH DISTRICT NORTHERN REGION — U. S. COAST GUARD AUXILIARY
 22, 23, 24 APRIL 1994
 SHERATON, CHERRY HILL, NEW JERSEY



SCHEDULE OF EVENTS

Registration Desk Lobby Friday 1500-2000
 Saturday 0730-1100 / 1400-1500
 District Materials Center Saturday 0800-1700

FRIDAY - 22 APRIL 1994

2000-2130 Captains' Meeting
 2000-2130 District Staff Officer's Meeting
 2130-2300 WELCOME ABOARD Reception (No host bar)

SATURDAY - 23 APRIL 1994

0800-1115 District Board Meeting
 0800-1700 \$PRING \$ALE at the District Store
 0800-1700 "An Aid is Worth a Thousand Words" - TRAINING AIDS SHOW
 0800-0855 "Learn To Do IT By the Numbers" - VE and MDV
 0830-1115 "So You're NEWto the Auxiliary" - MT AND MR - NEW MEMBER WORKSHOP
 1000-1700 TRADE SHOW
 0900-1025 "It's A Boat Skipper - Personal Watercraft and You" - PE
 0930-1100 Spouses and Guests Have A Cup of Coffee With Betty
 1030-1115 "Talk, Talk, Talk" - CM
 1000-1015 District Board Coffee Break
 1130-1400 AWARDS LUNCHEON - (BLA and DIRAUX Awards)
 1415-1700 District Board (reconvenes)
 1415-1700 New Member Workshop (continued)
 1415-1700 "Use It or Lose It" - AN & OP
 1415-1700 QE Session
 1800-1900 Cocktail Reception (No host bar)
 1900- AWARDS BANQUET

SUNDAY - 24 APRIL 1994

0830-1000 Past Captains' Association Breakfast Meeting (MEMBERS ONLY)
 1030-1230 "Public Education - More Credit, Less Effort" - IS
 1030-1200 EXCOM Meeting

UNIFORM OF THE DAY

FRIDAY EVENING	Casual
SATURDAY	Tropical Blue <u>OR</u> Appropriate Civilian Attire
AFTER 1800	Dinner Dress White Jacket <u>OR</u> Dinner Dress Blue
	(White Shirt, Black Bow Tie,
	Miniature Medals, <u>OR</u>
	Appropriate Civilian Attire
SUNDAY	Casual

Conference Directions & Transportation
Fact Sheet

LOCATION

The Sheraton Inn, Cherry Hill is located at 1450 Route 70 East, Cherry Hill, NJ 08034-2258.
 FAX # 609-354-7662. Toll Free Reservations: 800-257-8262

DRIVING DIRECTIONS

From New York via NJ Turnpike: Exit 4 - Rt. 73 North to I-295 South - Exit 34B.
 We are located 100 yards from exit on Rt. 70 West.

From Philadelphia, PA via Tacony Palmyra Bridge:

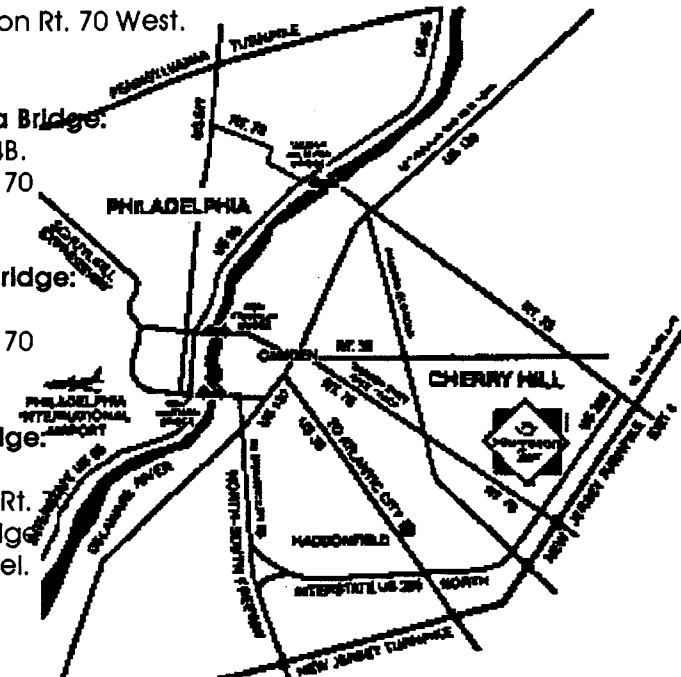
Follow Rt. 73 South to I-295 South to Exit 34B.
 We are located 100 yards from Exit on Rt. 70 West.

From Philadelphia, PA via Walt Whitman Bridge:

To I-295 North to Exit 34B.
 We are located 100 yards from Exit on Rt. 70 West.

From Philadelphia, PA via Ben Franklin Bridge:

Follow Rt. 38 East to Rt. 70 East.
 We are located 5 miles on the left side of Rt. 70 and I-295. Make a right into Covered Bridge Road, road jug handle and cross Rt. 70 into Hotel.



AIRPORT TRANSPORTATION

Philadelphia International Airport (215) 492-3000.
 The Sheraton Inn, Cherry Hill offers Rapid Rover, a 24-hour Airport Shuttle

TRAIN TRANSPORTATION

AMTRACK: (215) 824-1600. 30th and Market Streets, Philadelphia, PA
 To AMTRACK by car: Rt. 70 West to Rt. 30 West, over Ben Franklin Bridge, directly to Vine Street, make left on 14th to Market, right on Market to 30th Street.

CAR RENTAL

Avis Car Rental: Located in Hotel

Dining and Nightlife At The Sheraton Inn, Cherry Hill

Ernie's Restaurant

Join us for a Sunday Brunch Buffet from 10:00 AM to 2:00 PM

Sheraton Inn, Cherry Hill

1400 ROUTE 70 EAST, CHERRY HILL, NJ 08034-2258 ♦ TELEPHONE (609) 428-2300



Sheraton Inn, Cherry Hill

Hotel Facilities and Local Attractions

ROOM SERVICE

Monday through Friday 6:30 AM to 11:00 PM
 Saturday & Sunday 7:00 AM to 11:00 PM.

THE LOBBY BAR

Overlooking the pool is a bright airy lounge, perfect for meeting clients or just relaxing. Open Monday through Thursday, from 4:30 PM to 11:00 PM. Sumptuous hors d'oeuvres are served from 5:00 PM to 7:00 PM.

CAFE DE LA POSTE

For a quick breakfast, a casual meal or snacks with quick service and a cheerful smile.

Monday through Friday, 6:30 AM to 10:00 PM.
 Saturday & Sunday 7:00 AM to 10:00 PM.

RECREATION

Our **Outdoor Pool** is open daily, complimentary, from 9:00 AM to 10:00 PM for our Hotel guests from Memorial Day through Labor Day, weather permitting. Food and beverage orders are taken by our cheerful waitress, poolside. Towels are provided for your use.

Two Outdoor Tennis Courts are available. Just pick up a key to the courts at our Front Desk.

Indoor Tennis and Racquetball Courts are available nearby at Cherry Hill Racquet Club, 1820 Old Cuthbert Blvd., Cherry Hill, NJ (609) 429-1388. Winter hours are from 6:00 AM to 12:00 midnight, Sunday through Saturday. Reservations must be made in advance. Summer hours and rates vary and are dependent upon your desired time of play.

Gold's Gym is located at 1920 Old Cuthbert Blvd., Cherry Hill, NJ (609) 429-5277. The facility includes basketball, racquetball, volleyball, wallyball, aerobics, weight room, cardiovascular section, whirlpool, steam, sauna and tanning salon. Hours are 6:00 AM to 11:00 PM Monday through Thursday, 6:00 AM to 10:00 PM Friday, 7:00 AM to 7:00 PM Saturday and 8:00 AM to 5:00 PM Sunday. Special discount available.

Golf Course: Ramblewood Country Club, Mt. Laurel, NJ (609) 235-2118, is located nearby

Game Room: On premises, open daily from 6:00 AM to 10:00 PM.

Exercise Room: On premises. Open daily from 6:00 AM to 10:00 PM.

SIGHTSEEING

Philadelphia: for nearby attractions, Philadelphia is just 15 minutes away and offers visitors a wealth of things to do and see. For additional information, call our Visitor's Bureau - (215) 568-6599.

Gray Line Motor Tours: (215) 569-3666. Monday through Sunday, 8:00 AM to 4:30 PM. Daily tours of modern and historic Philadelphia.

ATLANTIC CITY ATTRACTIONS

The Casinos furnish the glamour and thrill of gaming. Plus - Star nightclub entertainment, major sports events and dining at its finest. All this with our famous Boardwalk, beach and ocean, is located just one hour away.

Casino Hours: 10:00 AM to 4:00 AM weekdays; 10:00 AM to 6:00 AM weekends and holidays.

Casino Dress Requirements: Jackets for men after 6:00 PM. No T-shirts or shorts at any time. For transportation from the hotel, call Casino Service at 429-1000. (Casino destination varies).

GARDEN STATE PARK

The Race Track of the 21st Century! The glass enclosed seven level grandstand-clubhouse accommodates over 20,000 fans for evening racing. It contains three major dining facilities, including The Phoenix, a 1,000 seat gourmet restaurant. For more information, call (609) 488-8400.

*Courtesy of Ira and Arline Dolich
 Obtained from the
 Sheraton Hotel, Cherry Hill*



United States Coast Guard Auxiliary Fifth District, Northern Region Application For District Staff Office and Assistant District Staff Office



NAME _____ DATE _____

ADDRESS _____ MEMBER # ___/___/___

CITY _____ STATE _____ ZIP _____

HOME PHONE _____ BUSINESS PHONE _____

EXPERIENCE

USCGAUX Elected and Staff Offices Held

OFFICE	DATE

CIVILIAN OCCUPATION _____

EDUCATION _____

PROFESSIONAL INTERESTS _____

QUALIFICATIONS _____

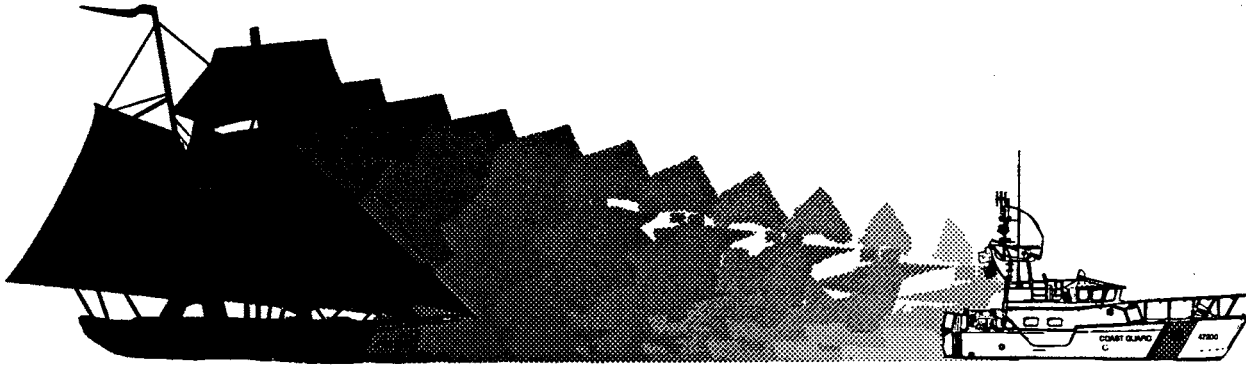
AUXILIARY QUALIFICATIONS

- COXSWAIN INSTRUCTOR
 OPERATOR VESSEL EXAMINER
 AIR OBSERVER MDV
 AUXOP

MAIL THIS FORM TO:

VCO NANCY K. DAVIS
 879 BROADFIELD DR.
 NEWARK, DE 19713

- | | | | |
|---|---|------------------------------------|---|
| <input type="checkbox"/> D-AA-District Admin. Asst. | <input type="checkbox"/> DSI-MT Member Training | <input type="checkbox"/> ADSO-MA | <input type="checkbox"/> ADSO-PB |
| <input type="checkbox"/> D-AD-Aid to Commodore | <input type="checkbox"/> DSO-OP Operations | <input type="checkbox"/> ADSO-MDV | <input type="checkbox"/> ADSO-VE |
| <input type="checkbox"/> DSO-AN Aids to Navigation | <input type="checkbox"/> DSO-PA Public Affairs | <input type="checkbox"/> ADSO-MR | <input type="checkbox"/> ADSO-State Liaison |
| <input type="checkbox"/> DSO-CC Career Candidate | <input type="checkbox"/> DSO-PB Publications | <input type="checkbox"/> ADSO-MT | <input type="checkbox"/> CAP Liaison |
| <input type="checkbox"/> DSO-CM Communications | <input type="checkbox"/> DSO-PE Public Education | <input type="checkbox"/> ADSO-OP | <input type="checkbox"/> Civil Rights Coordinator |
| <input type="checkbox"/> DSO-FN Finance | <input type="checkbox"/> DSO-SR Secretary/REcords | <input type="checkbox"/> ADSO-OPA | <input type="checkbox"/> Historian |
| <input type="checkbox"/> DSO-IS Information Systems | <input type="checkbox"/> DSO-VE Vessel Examinations | <input type="checkbox"/> ADSO-PA | <input type="checkbox"/> Photographer |
| <input type="checkbox"/> DSO-LP Legal | <input type="checkbox"/> ADSO-AN | <input type="checkbox"/> ADSO-PE | <input type="checkbox"/> Religious Lay Leader |
| <input type="checkbox"/> DSO-MA Materials | <input type="checkbox"/> ADSO-CC | <input type="checkbox"/> ADSO-PAA. | <input type="checkbox"/> TQM Coordinator |
| <input type="checkbox"/> DSO-MR Member Resources | <input type="checkbox"/> ADSO-IS | NSBW | <input type="checkbox"/> USPS Liaison |



DEPARTMENT OF TRANSPORTATION
DIRECTOR OF AUXILIARY (NR)
FIFTH COAST GUARD DISTRICT
1 WASHINGTON AVENUE
PHILADELPHIA, PA 19147-4393

OFFICIAL BUSINESS
PENALTY FOR PRIVATE USE \$300
DSO-PB 5(NR)

ADDRESS CORRECTION REQUESTED



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